



---

## ITINERARY DETAILS

### Day 1: Arrive at Auckland -

Your tour of the wonderful New Zealand starts with your arrival at Auckland. Auckland is the largest urban area of New Zealand and is situated at its North Island region. As you will reach, our tour representative would be leading you to the pre-booked accommodation (hotel). Guests who wish to travel on their own can collect their rental cars from the airport and drive to the hotel. Feel free to spend the rest of your day at leisure or move out in the evening for some shopping at this vibrant metro city.

### Day 2: Auckland-Waitomo-Rotorua -

Start your day by travelling south to the Waitomo region of New Zealand. You would be passing through the Waikoto region. On arrival at Waitomo, head for a sightseeing tour of the glowworm caves. These caves are located just outside the town of Waitomo and are known for their large population of glowworms that illuminate the insides of them. Guests would be embarking on a boat to explore the illuminating caves. Post that, start your journey to Rotorua.

Enroute, make a halt at the Hobbiton movie set. Hobbiton movie set is another major tourist attraction that you would be coming across. This famous movie set is actually a sheep farm, which was used as a village in the 'Lord of the Rings' trilogy. It has numerous hobbit holes and Dragon Inns that were designed for the movies, but now kept preserved as star attractions.

Overnight stay at a hotel in Rotorua.

### Day 3: Rotorua -

Spend this day exploring the whereabouts of Rotorua. The sightseeing tour starts with the visit to Te Puia Thermal Reserve. Only 5 minutes away from the center of Rotorua, Te Puia is home of more than 500 geothermal wonders. Besides, it also has the renowned Maori arts and crafts institute and Maori cultural center, which give a deep insight into the history of the region's civilization.

After that, guests would be heading for an entertaining trip to Agrodome farm house. The farm is known for its farm show, which showcases a string of talented animals. Since 40 years, Agrodome farm show has been a major tourist attraction in this part of New Zealand. Besides the show, you can explore the lush farmland and enjoy samples of kiwifruit juice.



The last attraction in Rotorua tour would be Rainbow Springs. It is set amidst a beautiful natural region and is home to a variety of species of animals that include the endangered Kiwi and Tuatara.

Afternoon would be spent at leisure.

#### **Day 4: Rotorua-Wellington-**

Today you would be heading to Wellington. But before that, a trip to Lake Taupo would be first in the schedule. The largest lake in New Zealand, Lake Taupo is a picturesque spot, dotted with forests, volcanic mountains and snow covered peaks. Besides natural beauty, the lake is perfect for adventure sports like jet boating, white water rafting and bungee jumping.

After visiting the lake, start your journey to the capital city of New Zealand, Wellington. You would be heading south, right pass the Central Plateau for the same.

#### **Day 5: Wellington -**

Get ready for the morning sightseeing tour of Wellington. Under this, you would be visiting the museum of New Zealand, Te Papa. Located at a waterfront location, Te Papa is the best place to be well versed with New Zealand's culture, art and science. The Museum has permanent exhibitions which display artifacts about natural environment, Maori culture, heritage and history.

Post that, feel free to explore the other sides of Wellington on your own. You can go out shopping for souvenirs, handicrafts or simply enjoy mouthwatering cuisines at some of the fancy restaurants in Wellington.

#### **Day 6: Wellington-Christ Church-**

Morning brings the start of your journey to Christ Church. Second largest city in New Zealand, Christ Church is settled on the South Island region of the nation. Journey to Christ Church would be leading you across the Cook Strait. Cook Strait is stretch, which divides the North and South islands of New Zealand. As you will cross the stretch, you would be welcomed by the towns of Picton, Blenheim and Kaikoura. On your arrival at Christ Church, spend your day at leisure. In the evening, explore the local attractions of this Garden city.

#### **Day 7: Christ Church-Dunedin -**



**Your next destination in our wonderful New Zealand tour would be Dunedin. Dunedin lies to the south of Christ Church. Also amongst the major cities in New Zealand, it is known for its unique landscapes, heritage and cultural history. Dunedin is also popular for its rare species of wildlife that include the little blue penguin and the yellow-eyed Penguin in the Otago Peninsula region. You would be crossing the Canterbury plains while heading towards Dunedin.**

**Day 8: Dunedin-Queenstown -**

**Guests would be heading to Queenstown today. Enroute, you would be coming across the Southern region of Otago. Other than this, the drive to Queenstown would be surpassing through the towns of Balclutha and Gore. Then comes the fertile southland plains, which stretch to Lake Te Anau. Post this, you would be traveling alongside Lake Wakatipu, one of the longest lakes in New Zealand. Guests would be free to halt at anyone of these sites and indulge in optional activities of your choice. As you arrive in Queenstown, spend the rest of your day at leisure.**

**Day 9: Queenstown -**

**Reputed for its huge scope of adventure sport activities, we dedicate this day to the attractions of Queenstown. The town has a variety of options available for adventure enthusiasts. Guests can choose to indulge in white water rafting, gondola rides, jet boating skiing and bungee jumping.**

**Day 10: Queenstown-Glacier Region -**

**Day 10 of our charming tour gives you a chance to explore the glacial regions of New Zealand. From the town of Queenstown, you would be traveling via the scenic Lake Wanaka. It is one of the largest lakes of the country and has snow covered mountain peaks in its backdrop. Drive to the glaciers will lead you to Haast Pass. Located in the Southern Alps of the South Island of New Zealand is Haast Pass, which is a high altitude mountain pass.**

**As you cross the mountain pass, native forests, lakes and mountain ranges would be coming your way. Finally you will reach the glacial regions of Franz Josef and Fox. Located in Westland Tai Poutini National Park (world heritage site) both of these glaciers are major tourist attractions in the country.**

**Day 11: Glacier region-Greymouth-Christ Church-**

**Today you would be enjoying a scenic train ride. First travel north to the town of Greymouth and from there, you would be boarding the world renowned Tranz Alpine train. Train ride in the Tranz Alpine features travelling through the lush beach forests and alpine villages of the Athur's Pass in the Southern Alps of New Zealand. Before**





finishing the journey at Christ Church, it also passes through the fertile Canterbury plains.

**Day 12: Departure day -**

**On this day bid goodbye to this clean and green country, which implies the end of the wonderful tour of New Zealand.**

### **Our Scope of Services:**

We are holiday organizers only. We inspect and select the services to be provided to you. However, we do not own, operate or control any airline, shipping company, coach or coach company, hotel, transport, restaurant, kitchen caravan or any other facility or provider etc. that is engaged to provide you services during the course of your tour. Therefore, please carefully note that:

- you will need to adhere to the conditions, rules and regulations of each service provider. For instance, you will need to check the baggage rules of the airline, you will need to check the hotel rules to check what the mealtimes are, at which you should make yourself available. The company is not responsible / liable for the consequences if you breach such rules and regulations.
- If you cause any injury or damage affecting the service provider, then you may be liable to the service provider and if the service provider recovers any monies from us for such injury or damages, we shall separately charge you for the same.
- We cannot be held responsible / liable for any delay, deficiency, injury, death, loss or damage etc. occasioned due to act or default of such service providers, their employees or agents.

### **Payment Policy:**

- Reservation amount has to be paid upfront for us to start confirming your package.
- Full flight amount (if flights included) and any non-refundable hotel amount has to be paid within 3 days of booking.
- Balance payment (if any) needs to be completed 21 days prior to travel.
- For travel in less than 21 days from booking, complete payment must be received within 24 hours of booking.
- You can pay using credit cards, debit cards, net banking, PayPal, NEFT, IMPS, RTGS, SWIFT or deposit cash Rs 1,99,000/- in adherence to Income Tax ACT.
- We charge non-refundable **financing fees for overdue amounts:**
  - Financing charges: 1% per day of pending amount, compounding per day
  - Processing charges for financing: 5% per week of pending amount or INR 10,000 per week, whichever is lower; from 2nd week.
- We reserve the right to cancel your trip without notice after due date. Any cancellation costs will be borne by you.
- If the above-mentioned payment terms are not followed Ayush Tours & Travels will not be held responsible for any change made in the package itinerary due to non-availability of flights, Hotels, Ferry etc.



- There might be an increase in total package cost offered at the time of bookings in case the payments are not received by Ayush Tours & Travels as per the terms mentioned and the extra cost need to be borne by the guest.

### **Airline Cancellation Policy:**

- Cancellation will be as per the airlines cancellation policy
- Refund will be done within 30 Working days post deduction of cancellation charges by airlines (as per airline cancellation policy) and service charge of 25% on total value by Ayush Tours & Travels.

### **Hotel Cancellation Policy:**

- Date of booking to 31 days before travel the cancellation charges will be 25% of the tour cost
- 30 to 16 days before travel - cancellation charges will be 50% of the tour cost
- 15 to 8 days before travel - cancellation charges will be 75% of the tour cost
- 0 to 7 days before travel - cancellation charges will be 100% of the tour cost. No refund shall be given
- **Please Note:** Cancellation policy is subject to change. It depends on the hotel policy.
- In peak season (example: long weekends, festival season, summer vacation etc.) most of the hotels charge 100% cancellation.
- 

### **Useful Tips before Booking:**

- If your flights involve a combination of different airlines, you may have to collect your luggage on arrival at the connecting hub and register it again while checking in for the return journey to your origin.
- For queries regarding cancellations and refunds, please refer to our Cancellation Policy.
- Disputes, if any, shall be subject to the exclusive jurisdiction of the courts in Jaipur.
- We reserve the right to issue a full refund in case we believe that we are unable to fulfil the services for any technical reasons.

### **Terms And Conditions:**

- All rates are valid on departure dates mentioned. Ayush Tours & Travels reserves the right to change departure dates given the airline seat availability changes.
- The rates are valid for minimum 02 adults travelling together at all times. A Single room booking can be processed if accompanied with another Single room booking and/or a Twin room booking.
- The Foreign Exchange rate is volatile / dynamic and the same may fluctuate at the time of final payment
- As per RBI guidelines, the Foreign exchange component of your tour towards your land portion can only be processed 120 days prior to your travel.
- The rates are not valid on block out dates.
- Surcharges as and when applicable will be advised and passengers would be requested to pay the same
- Surcharges could be over and above the total package price quoted to the passengers at the time of booking.
- Some flights depart from India on a previous date and arrive at the destination the next day of departure and likewise for the return flight to India.
- Guests are requested to check with sales staff before booking their onwards/ connecting flights.
- The rates are subject to availability of hotel accommodation and sightseeing tours at the time of booking. We reserve the right to use an alternate hotel accommodation of an equal or higher standard. If we source a more expensive alternative, we reserve the right to re-quote based on the higher rates.
- Prices are not valid during Trade Fair periods.



- Rates are valid for Indian Passport holders only.
- International Check in time is 1400 hours / Check out time is 1100 hours, early check in and checkout is subject to availability and cannot be guaranteed.
- Transfers wherever included are without night surcharges.
- No refunds either in part or in full will be made for any unutilized service.
- All the sightseeing tours and excursions are organized by local companies. The timings and days of operation are subject to alteration. Changes if any will be intimated at the time of booking.
- Sightseeing's tours are strictly based on whether conditions and also local service providers have rights to cancel the sightseeing tours without prior notice.
- While Ayush Tours & Tarvels takes extreme care to ensure all your sightseeing and excursions are not on holidays / closed dates but due to the itinerary / sudden changes it sometimes becomes unavoidable. Ayush Tours & Travels will make every possible attempt to arrange for alternate sightseeing and excursions on such days. However, no refund will be provided as such events are beyond our control
- Rates subject to change without prior notice and also for clients travelling during weekends.
- Offer if any can be withdrawn at any point without prior notice.
  - Bookings once confirmed are subject to cancellation charges which shall be advised at that time.
  - Services of Tour Manager are not included in this package.
- Ayush Tours & Travels is not responsible for any change in the price due to factors not in the control of the organization.
- As a practice all international hotels charge a security deposit via credit card or cash, at the time of checkin for each room. The amount will vary according to the hotel and is refunded back to the clients upon check-out. Debit cards should not be offered as it will be charged immediately and refunded only after 2-3 weeks. If any additional services or mini bar or any other service is utilized at the hotel, the hotel reserves the right to charge the same on this security deposit provided by the client. Ayush Tours & Travels would not be responsible for these transactions and these are solely between the hotels and the clients