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## ITINERARY DETAILS

### Day 1: Arrive Auckland-

The heart of New Zealand, Auckland speaks loud with its world-class attractions like the iconic Sky Tower, the beautiful art gallery, the historic War Memorial Museum, the breathtaking waterfront and many more that promise to sway away the heart of every traveler.

On reaching Auckland, 'The City of Sails', our local representative meets you and assists while you take a transfer to your pre-booked hotel. For those who for self-drive can pick up their rental car at the airport and drive to the hotel.

### Day 2: Auckland - Waitomo – Rotorua-

This day you travel to Waitomo that is well-known for housing the Waitomo Glowworm Caves. A popular attraction among both local and global travelers, the caves are known for the glowworms that are unique to New Zealand. These glowworms are little creatures radiate luminescent light. Later, leave for the 'Thermal City' of Rotorua via the Mamaku Ranges.

### Day 3: Rotorua-

Begin with a visit to Te Puia, the cultural center of New Zealand. The center is home to New Zealand Maori Arts and Crafts Institute, the popular Pohutu Geyser and around 500 geothermal wonders. After seeing those boiling mud pools and active geysers, pay a visit to the Rainbow Springs where you get to see New Zealand's exotic wildlife. Post this, continue to the Agrodome, 350 acres of lush farmland that allures you for the world-famous farm show that stars talented animals. At Agrodome, you get to join the farm tour and hand-feed a number of animals. Spend the afternoon at leisure. In the evening, be a part of an authentic Maori Hangi (feast) and Concert and get an insight of New Zealand's culture.

### Day 4: Rotorua - Napier -

This morning, have your breakfast and then leave for Taupo. On your way, enjoy traveling through those thick green forests. Visit Lake Taupo, the most popular tourist attraction of New Zealand. This breathtaking lake is roughly of the size of Singapore which makes it more like an inland sea. This huge lake flows through the lush forests of Taupo and offers a number of scenic views. The lake is more like an inland sea that makes you come back again and again for tourist activities like fishing, mountain biking, and hiking. Later, start driving towards Napier. Explore the rugged mountain ranges and cultivated farmland en-route.



### **Day 5: Napier-**

**Spend the day at leisure and explore Napier and its attractions. You can go for an Art Deco walking tour or enjoy a vintage car sightseeing tour of the city (this optional tour is not included in the tour price). In the afternoon, go for a wine tour and enjoy tastings at 3 local wineries of Napier.**

### **Day 6: Napier - Wellington-**

**This morning, you leave for your next destination, Wellington, the capital city. This fun and colorful city that offers a wide variety of tourist attractions and activities. The city gives you an opportunity to explore its rich culture and heritage that it has preserved through the years. Enjoy the beauty of Manawatu Gorge and Palmerston North as you travel through the Kapiti Coast to reach Wellington.**

### **Day 7: Departure Day-**

**The departure day is here! Get ready to take a transfer to the airport. The tour ends here.**

## **Our Scope of Services:**

We are holiday organizers only. We inspect and select the services to be provided to you. However, we do not own, operate or control any airline, shipping company, coach or coach company, hotel, transport, restaurant, kitchen caravan or any other facility or provider etc. that is engaged to provide you services during the course of your tour. Therefore, please carefully note that:

- you will need to adhere to the conditions, rules and regulations of each service provider. For instance, you will need to check the baggage rules of the airline, you will need to check the hotel rules to check what the mealtimes are, at which you should make yourself available. The company is not responsible / liable for the consequences if you breach such rules and regulations.
- If you cause any injury or damage affecting the service provider, then you may be liable to the service provider and if the service provider recovers any monies from us for such injury or damages, we shall separately charge you for the same.
- We cannot be held responsible / liable for any delay, deficiency, injury, death, loss or damage etc. occasioned due to act or default of such service providers, their employees or agents.

## **Payment Policy:**

- Reservation amount has to be paid upfront for us to start confirming your package.
- Full flight amount (if flights included) and any non-refundable hotel amount has to be paid within 3 days of booking.
- Balance payment (if any) needs to be completed 21 days prior to travel.



- For travel in less than 21 days from booking, complete payment must be received within 24 hours of booking.
- You can pay using credit cards, debit cards, net banking, PayPal, NEFT, IMPS, RTGS, SWIFT or deposit cash Rs 1,99,000/- in adherence to Income Tax ACT.
- We charge non-refundable **financing fees for overdue amounts**:
  - Financing charges: 1% per day of pending amount, compounding per day
  - Processing charges for financing: 5% per week of pending amount or INR 10,000 per week, whichever is lower; from 2nd week.
- We reserve the right to cancel your trip without notice after due date. Any cancellation costs will be borne by you.
- If the above-mentioned payment terms are not followed Ayush Tours & Travels will not be held responsible for any change made in the package itinerary due to non-availability of flights, Hotels, Ferry etc.
- There might be an increase in total package cost offered at the time of bookings in case the payments are not received by Ayush Tours & Travels as per the terms mentioned and the extra cost need to be borne by the guest.

### **Airline Cancellation Policy:**

- Cancellation will be as per the airlines cancellation policy
- Refund will be done within 30 Working days post deduction of cancellation charges by airlines (as per airline cancellation policy) and service charge of 25% on total value by Ayush Tours & Travels.

### **Hotel Cancellation Policy:**

- Date of booking to 31 days before travel the cancellation charges will be 25% of the tour cost
- 30 to 16 days before travel - cancellation charges will be 50% of the tour cost
- 15 to 8 days before travel - cancellation charges will be 75% of the tour cost
- 0 to 7 days before travel - cancellation charges will be 100% of the tour cost. No refund shall be given
- **Please Note:** Cancellation policy is subject to change. It depends on the hotel policy.
- In peak season (example: long weekends, festival season, summer vacation etc.) most of the hotels charge 100% cancellation.
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### **Useful Tips before Booking:**

- If your flights involve a combination of different airlines, you may have to collect your luggage on arrival at the connecting hub and register it again while checking in for the return journey to your origin.
- For queries regarding cancellations and refunds, please refer to our Cancellation Policy.
- Disputes, if any, shall be subject to the exclusive jurisdiction of the courts in Jaipur.
- We reserve the right to issue a full refund in case we believe that we are unable to fulfil the services for any technical reasons.

### **Terms And Conditions:**

- All rates are valid on departure dates mentioned. Ayush Tours & Travels reserves the right to change departure dates given the airline seat availability changes.
- The rates are valid for minimum 02 adults travelling together at all times. A Single room booking can be processed if accompanied with another Single room booking and/or a Twin room booking.
- The Foreign Exchange rate is volatile / dynamic and the same may fluctuate at the time of final payment





- As per RBI guidelines, the Foreign exchange component of your tour towards your land portion can only be processed 120 days prior to your travel.
- The rates are not valid on block out dates.
- Surcharges as and when applicable will be advised and passengers would be requested to pay the same
- Surcharges could be over and above the total package price quoted to the passengers at the time of booking.
- Some flights depart from India on a previous date and arrive at the destination the next day of departure and likewise for the return flight to India.
- Guests are requested to check with sales staff before booking their onwards/ connecting flights.
- The rates are subject to availability of hotel accommodation and sightseeing tours at the time of booking. We reserve the right to use an alternate hotel accommodation of an equal or higher standard. If we source a more expensive alternative, we reserve the right to re-quote based on the higher rates.
- Prices are not valid during Trade Fair periods.
- Rates are valid for Indian Passport holders only.
- International Check in time is 1400 hours / Check out time is 1100 hours, early check in and checkout is subject to availability and cannot be guaranteed.
- Transfers wherever included are without night surcharges.
- No refunds either in part or in full will be made for any unutilized service.
- All the sightseeing tours and excursions are organized by local companies. The timings and days of operation are subject to alteration. Changes if any will be intimated at the time of booking.
- Sightseeing's tours are strictly based on whether conditions and also local service providers have rights to cancel the sightseeing tours without prior notice.
- While Ayush Tours & Tarvels takes extreme care to ensure all your sightseeing and excursions are not on holidays / closed dates but due to the itinerary / sudden changes it sometimes becomes unavoidable. Ayush Tours & Travels will make every possible attempt to arrange for alternate sightseeing and excursions on such days. However, no refund will be provided as such events are beyond our control
- Rates subject to change without prior notice and also for clients travelling during weekends.
- Offer if any can be withdrawn at any point without prior notice.
- Bookings once confirmed are subject to cancellation charges which shall be advised at that time. • Services of Tour Manager are not included in this package.
- Ayush Tours & Travels is not responsible for any change in the price due to factors not in the control of the organization.
- As a practice all international hotels charge a security deposit via credit card or cash, at the time of checkin for each room. The amount will vary according to the hotel and is refunded back to the clients upon check-out. Debit cards should not be offered as it will be charged immediately and refunded only after 2-3 weeks. If any additional services or mini bar or any other service is utilized at the hotel, the hotel reserves the right to charge the same on this security deposit provided by the client. Ayush Tours & Travels would not be responsible for these transactions and these are solely between the hotels and the clients