



Itinerary Details

Day 1: Arrive Kuala Lumpur- Transfer to Genting Highlands-

Arrive at Kuala Lumpur International Airport. Our tour representative shall meet you and assist your transfer to Genting Highlands. The beautiful mountain resort is located within the Titiwangsa Mountains at elevation above 5000 feet. Comprised of charming tourist delights, Genting still maintains the natural beauty of the rainforest. En-route stop to visit Batu caves. The famous Hindu shrine in Malaysia are caves built of limestone are 100 meters high and 400 meters long. After visiting the caves drive straight to Genting Highlands. Check into your hotel room. Overnight in Genting Highlands.

Day 2: Genting Highlands-

Start today with a hearty breakfast in your hotel. After breakfast proceed to the Genting Indoor Theme Park & Snow World. The comprehensive entertainment zone is perfect for an adrenaline filled day. This Theme Park comprises adventure, fun and excitement for the whole family. Enjoy the opportunity of a ride on the Genting Skyway Cable Car. The beautiful cable car ride offers views that are spectacular. Return to hotel for overnight stay.

Day 3: Genting – Kuala Lumpur-

Today enjoy an early morning breakfast. Post meal, drive straight to Kuala Lumpur, the Malaysian Capital. Check-in at one of our listed hotels to rest and relax in its cozy comforts. A half day city tour is organized. Start your tour with visit at King Palace and Masjid Jamek. The former residence of the Yang di-Pertuan Agong (Supreme King) of Malaysia stands on a 13 acre site, located on a commanding position on the hill of Bukit Petaling overlooking the Klang River. Later in the day explore the National Monument dedicated to the fallen heroes. Enjoy the sight of Moorish architecture of the 19th century in Sultan Abdul Samad Building and the Railway Station. Also catch a glimpse of the National Museum and the beautiful Thean Hou Temple. Visit the Golden Triangle area cruise and the Independent Square before driving through Chinatown. While exploring this beautiful city take a look at the fine range of intricate Malaysian handicrafts Karyaneka. Later in the evening pay a visit to the majestic illuminating view of the tallest Petronas Twin Towers and enjoy exploring the bustling China Town. Return to hotel for overnight stay.

Day 4: Kuala Lumpur – Sunway Lagoon Tour-

Today after breakfast proceed for full day Sunway Lagoon Tour. Enjoy a day of entertainment with over 80 rides and attractions and within 15 minutes from Kuala



Lumpur in Sunway Lagoon. The entertainment park is perfect for all visitors. The adventure park is separated into three major themed lands, each boasting their own exciting attractions. Find entertainment, adventure and excitement in all place. Your ticket includes Water Park Amusement Park Extreme Park and Scream Park. After an excitement filled day, return for overnight stay in the hotel.

Day 5: Kuala Lumpur-

Today you can have a leisurely breakfast. The day is free for your activity. Choose to spend the day indulging in the pampering luxuries of your hotel or go exploring by yourself. Kuala Lumpur is a refreshing city. Experience the bustling markets filled with crowds from all over the world. Go shopping in the capital. There are more than 66 malls and various street markets. Savor the delicious food. Owing to its multi ethnic population the city gastronomy is delightfully varied. Return to hotel overnight for stay.

Day 6: Departure-

Today, post breakfast get timely transfer to airport to board a flight for your onward destinations. Return home with cherished memories of wonderful Malaysia.

Our Scope of Services:

We are holiday organizers only. We inspect and select the services to be provided to you. However, we do not own, operate or control any airline, shipping company, coach or coach company, hotel, transport, restaurant, kitchen caravan or any other facility or provider etc. that is engaged to provide you services during the course of your tour. Therefore, please carefully note that:

- you will need to adhere to the conditions, rules and regulations of each service provider. For instance, you will need to check the baggage rules of the airline, you will need to check the hotel rules to check what the mealtimes are, at which you should make yourself available. The company is not responsible / liable for the consequences if you breach such rules and regulations.
- If you cause any injury or damage affecting the service provider, then you may be liable to the service provider and if the service provider recovers any monies from us for such injury or damages, we shall separately charge you for the same.
- We cannot be held responsible / liable for any delay, deficiency, injury, death, loss or damage etc. occasioned due to act or default of such service providers, their employees or agents.

Payment Policy:

- Reservation amount has to be paid upfront for us to start confirming your package.
- Full flight amount (if flights included) and any non-refundable hotel amount has to be paid within 3 days of booking.
- Balance payment (if any) needs to be completed 21 days prior to travel.
- For travel in less than 21 days from booking, complete payment must be received within 24 hours of booking.
- You can pay using credit cards, debit cards, net banking, PayPal, NEFT, IMPS, RTGS, SWIFT or deposit cash Rs 1,99,000/- in adherence to Income Tax ACT.
- We charge non-refundable **financing fees for overdue amounts:**



- Financing charges: 1% per day of pending amount, compounding per day
- Processing charges for financing: 5% per week of pending amount or INR 10,000 per week, whichever is lower; from 2nd week.
- We reserve the right to cancel your trip without notice after due date. Any cancellation costs will be borne by you.
- If the above-mentioned payment terms are not followed Ayush Tours & Travels will not be held responsible for any change made in the package itinerary due to non-availability of flights, Hotels, Ferry etc.
- There might be an increase in total package cost offered at the time of bookings in case the payments are not received by Ayush Tours & Travels as per the terms mentioned and the extra cost need to be borne by the guest.

Airline Cancellation Policy:

- Cancellation will be as per the airlines cancellation policy
- Refund will be done within 30 Working days post deduction of cancellation charges by airlines (as per airline cancellation policy) and service charge of 25% on total value by Ayush Tours & Travels.

Hotel Cancellation Policy:

- Date of booking to 31 days before travel the cancellation charges will be 25% of the tour cost
- 30 to 16 days before travel - cancellation charges will be 50% of the tour cost
- 15 to 8 days before travel - cancellation charges will be 75% of the tour cost
- 0 to 7 days before travel - cancellation charges will be 100% of the tour cost. No refund shall be given
- **Please Note:** Cancellation policy is subject to change. It depends on the hotel policy.
- In peak season (example: long weekends, festival season, summer vacation etc.) most of the hotels charge 100% cancellation.
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Useful Tips before Booking:

- If your flights involve a combination of different airlines, you may have to collect your luggage on arrival at the connecting hub and register it again while checking in for the return journey to your origin.
- For queries regarding cancellations and refunds, please refer to our Cancellation Policy.
- Disputes, if any, shall be subject to the exclusive jurisdiction of the courts in Jaipur.
- We reserve the right to issue a full refund in case we believe that we are unable to fulfil the services for any technical reasons.

Terms And Conditions:

- All rates are valid on departure dates mentioned. Ayush Tours & Travels reserves the right to change departure dates given the airline seat availability changes.
- The rates are valid for minimum 02 adults travelling together at all times. A Single room booking can be processed if accompanied with another Single room booking and/or a Twin room booking.
- The Foreign Exchange rate is volatile / dynamic and the same may fluctuate at the time of final payment
- As per RBI guidelines, the Foreign exchange component of your tour towards your land portion can only be processed 120 days prior to your travel.
- The rates are not valid on block out dates.
- Surcharges as and when applicable will be advised and passengers would be requested to pay the same
- Surcharges could be over and above the total package price quoted to the passengers at the time of booking.
- Some flights depart from India on a previous date and arrive at the destination the next day of departure and likewise for the return flight to India.



- Guests are requested to check with sales staff before booking their onwards/ connecting flights.
- The rates are subject to availability of hotel accommodation and sightseeing tours at the time of booking. We reserve the right to use an alternate hotel accommodation of an equal or higher standard. If we source a more expensive alternative, we reserve the right to re-quote based on the higher rates.
- Prices are not valid during Trade Fair periods.
- Rates are valid for Indian Passport holders only.
- International Check in time is 1400 hours / Check out time is 1100 hours, early check in and checkout is subject to availability and cannot be guaranteed.
- Transfers wherever included are without night surcharges.
- No refunds either in part or in full will be made for any unutilized service.
- All the sightseeing tours and excursions are organized by local companies. The timings and days of operation are subject to alteration. Changes if any will be intimated at the time of booking.
- Sightseeing's tours are strictly based on whether conditions and also local service providers have rights to cancel the sightseeing tours without prior notice.
- While Ayush Tours & Tarvels takes extreme care to ensure all your sightseeing and excursions are not on holidays / closed dates but due to the itinerary / sudden changes it sometimes becomes unavoidable. Ayush Tours & Travels will make every possible attempt to arrange for alternate sightseeing and excursions on such days. However, no refund will be provided as such events are beyond our control
- Rates subject to change without prior notice and also for clients travelling during weekends.
- Offer if any can be withdrawn at any point without prior notice.
- Bookings once confirmed are subject to cancellation charges which shall be advised at that time. • Services of Tour Manager are not included in this package.
- Ayush Tours & Travels is not responsible for any change in the price due to factors not in the control of the organization.
- As a practice all international hotels charge a security deposit via credit card or cash, at the time of checkin for each room. The amount will vary according to the hotel and is refunded back to the clients upon check-out. Debit cards should not be offered as it will be charged immediately and refunded only after 2-3 weeks. If any additional services or mini bar or any other service is utilized at the hotel, the hotel reserves the right to charge the same on this security deposit provided by the client. Ayush Tours & Travels would not be responsible for these transactions and these are solely between the hotels and the clients