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**Day - 1 ( Mumbai - Johannesburg )**

Arrive Johannesburg in Evening and after clearing customs and immigration proceed to Hotel. Dinner and stay at Johannesburg.

**Day – 2 ( Johannesburg – Sun City )**

After breakfast we proceed towards Sun City. Sun City offers a myriad of different entertainment and relaxation opportunities, as well as enough attractions and activities to keep everyone busy. You have an option to Visit Bird Aviary or enjoy Optional activities like Quad biking, Jet Ski, Parasailing, Motor boats, Banana ride etc. Dinner and Stay at Sun City.

**Day – 3 ( Sun City – Johannesburg - George )**

Early morning check out and proceed to Johannesburg airport to board flight for George. Arrive George airport and proceed to Mossel Bay. Arrive at Mossel Bay check in at our Hotel. Evening is free for Leisure. Dinner and stay at Mossel Bay.

**Day – 4 ( Mossel Bay – Knysna – Mossel Bay )**

After breakfast we proceed for a day excursion of Knysna, on the way we take our halt at Bloukrans Bridge located in the Tsitsikamma region for Bungee Jumping (optional). Bloukrans Bridge is the site of the world's highest commercial bungee jumping. Thereafter we proceed to take our halt at Knysna - is a town in the heart of South Africa's beautiful Garden Route just East of Cape Town. Knysna lies nestled in between the Outeniqua Mountains and the Indian Ocean. After a brief picture halt we precede our journey crossing some of the beautiful towns falling by the sea. Dinner and stay at Mossel Bay.

**Day – 5 ( Mossel Bay )**

After breakfast today we will Enjoy Activities such as Helicopter Ride giving us the breathtaking views of the wonderful sea and more than 60 kilometers of beaches. We than proceed for Other Optional Activities as well. Later we visit to Casino. Dinner and stay at Mossel Bay.

**Day – 6 ( Mossel Bay – Oudtshroon – Mossel Bay )**

After breakfast proceeds to Cango caves, one of the world's great wonders, to experience the fusion of fantasy with natural beauty in the world's finest stalactite caves. Thereafter proceed to Ostrich Farm to avail the ever had opportunity of riding an ostrich or stand on top of ostrich egg. Later on we visit Cheetah Land and Crocodile Farm at Cango wildlife ranch. We get an opportunity to encounter with Cheetah. Dinner and stay at Mossel Bay.

**Day – 7 ( Mossel Bay )**



After breakfast today we proceed for Whale Watching Cruise. In the evening we proceed for an Ocean's trail. It is a 12 Kms trail along the majestic Indian Ocean giving you a chance to experience the beautiful Mother Nature from up close and personal. Later we go for a lighthouse hike. Dinner and stay at Mossel Bay.

**Day – 8 ( Mossel Bay – Game Drive – Cape Town )**

After breakfast we proceed towards a thrilling open vehicle safari. African safari will give you a chance to come across the big 5 of the continent which includes Lions, Leopards, Elephants, Wild Buffalo and African Rhino. Later we proceed towards Cape Town. This is South Africa's most beautiful city, blessed with good climate, natural setting, and well-developed infrastructure. Also known as "The Mother city" it is the second most populous city in South Africa after Johannesburg. We arrive and check in at our Hotel. Then proceed for an Orientation City Tour visiting Green Market Square, District 6, Company Gardens, Houses of Parliament, the Castle, signal hill, sea point, water front, Malay Quarters and downtown business district and Clifton on the way to Hout Bay. Dinner and stay at Cape Town.

**Day – 9 ( Cape Town )**

After enjoying your breakfast proceed to drive up to the cable car station, for a cable car ride up Table mountain (if weather permits), South Africa's premiere tourist attraction. Cape Town locals are pretty fond of the mountain that looms over their city... and with good reason! Table Mountain, which is home to the richest, yet smallest floral kingdom on earth, was voted one of the New Seven Wonders of the World in 2011. The exhilarating ascent of Table Mountain provides breathtaking views over the city and its beaches. The Panorama Stretches from Table Bay to False Bay and around the mountain to the Hout bay valley. Dinner and stay at Cape Town.

**Day – 10 ( Cape Town )**

After breakfast taking the coastal road drive to Cape Point along the Atlantic Ocean, you will have the opportunity to view magnificent white and sandy beaches (Clifton; Camps Bay and Llandudno) and visit quaint seaside villages (Hout Bay; Noordhoek). The road eventually leads us to the protected wildlife reserve, Visit "Cape Of Good Hope" (South Western Point of the African Continent). On the way back visit Seal Island. Evening we proceed to V&A Waterfront. Dinner and stay at Cape Town.

**Day – 11 ( Cape Town – Johannesburg )**

After breakfast we Check-out from the Hotel and we proceed to Canal Walk. Canal Walk is the Third Largest shopping complex in Africa. The shopping Centre hosts over 400 stores, 7000 parking bays, numerous restaurants, 20 cinemas plus a game arcade. Later in Evening proceed to Cape Town Airport to board flight to Johannesburg. Arrive Johannesburg and proceed to check in at our Hotel. Dinner and stay at Johannesburg.



### **Day – 12 ( Johannesburg – Home Bound )**

**After breakfast we proceed towards Johannesburg airport to board flight for your home bound. We trust that you enjoyed your Vacation. Please do give us your valuable feedback.**

### **Our Scope of Services:**

We are holiday organizers only. We inspect and select the services to be provided to you. However, we do not own, operate or control any airline, shipping company, coach or coach company, hotel, transport, restaurant, kitchen caravan or any other facility or provider etc. that is engaged to provide you services during the course of your tour. Therefore, please carefully note that:

- you will need to adhere to the conditions, rules and regulations of each service provider. For instance, you will need to check the baggage rules of the airline, you will need to check the hotel rules to check what the mealtimes are, at which you should make yourself available. The company is not responsible / liable for the consequences if you breach such rules and regulations.
- If you cause any injury or damage affecting the service provider, then you may be liable to the service provider and if the service provider recovers any monies from us for such injury or damages, we shall separately charge you for the same.
- We cannot be held responsible / liable for any delay, deficiency, injury, death, loss or damage etc. occasioned due to act or default of such service providers, their employees or agents.

### **Payment Policy:**

- Reservation amount has to be paid upfront for us to start confirming your package.
- Full flight amount (if flights included) and any non-refundable hotel amount has to be paid within 3 days of booking.
- Balance payment (if any) needs to be completed 21 days prior to travel.
- For travel in less than 21 days from booking, complete payment must be received within 24 hours of booking.
- You can pay using credit cards, debit cards, net banking, PayPal, NEFT, IMPS, RTGS, SWIFT or deposit cash Rs 1,99,000/- in adherence to Income Tax ACT.
- We charge non-refundable **financing fees for overdue amounts:**
  - Financing charges: 1% per day of pending amount, compounding per day
  - Processing charges for financing: 5% per week of pending amount or INR 10,000 per week, whichever is lower; from 2nd week.
- We reserve the right to cancel your trip without notice after due date. Any cancellation costs will be borne by you.
- If the above-mentioned payment terms are not followed Ayush Tours & Travels will not be held responsible for any change made in the package itinerary due to non-availability of flights, Hotels, Ferry etc.



- There might be an increase in total package cost offered at the time of bookings in case the payments are not received by Ayush Tours & Travels as per the terms mentioned and the extra cost need to be borne by the guest.

### **Airline Cancellation Policy:**

- Cancellation will be as per the airlines cancellation policy
- Refund will be done within 30 Working days post deduction of cancellation charges by airlines (as per airline cancellation policy) and service charge of 25% on total value by Ayush Tours & Travels.

### **Hotel Cancellation Policy:**

- Date of booking to 31 days before travel the cancellation charges will be 25% of the tour cost
- 30 to 16 days before travel - cancellation charges will be 50% of the tour cost
- 15 to 8 days before travel - cancellation charges will be 75% of the tour cost
- 0 to 7 days before travel - cancellation charges will be 100% of the tour cost. No refund shall be given
- **Please Note:** Cancellation policy is subject to change. It depends on the hotel policy.
- In peak season (example: long weekends, festival season, summer vacation etc.) most of the hotels charge 100% cancellation.
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### **Useful Tips before Booking:**

- If your flights involve a combination of different airlines, you may have to collect your luggage on arrival at the connecting hub and register it again while checking in for the return journey to your origin.
- For queries regarding cancellations and refunds, please refer to our Cancellation Policy.
- Disputes, if any, shall be subject to the exclusive jurisdiction of the courts in Jaipur.
- We reserve the right to issue a full refund in case we believe that we are unable to fulfil the services for any technical reasons.

### **Terms And Conditions:**

- All rates are valid on departure dates mentioned. Ayush Tours & Travels reserves the right to change departure dates given the airline seat availability changes.
- The rates are valid for minimum 02 adults travelling together at all times. A Single room booking can be processed if accompanied with another Single room booking and/or a Twin room booking.
- The Foreign Exchange rate is volatile / dynamic and the same may fluctuate at the time of final payment
- As per RBI guidelines, the Foreign exchange component of your tour towards your land portion can only be processed 120 days prior to your travel.
- The rates are not valid on block out dates.
- Surcharges as and when applicable will be advised and passengers would be requested to pay the same
- Surcharges could be over and above the total package price quoted to the passengers at the time of booking.
- Some flights depart from India on a previous date and arrive at the destination the next day of departure and likewise for the return flight to India.
- Guests are requested to check with sales staff before booking their onwards/ connecting flights.



- The rates are subject to availability of hotel accommodation and sightseeing tours at the time of booking. We reserve the right to use an alternate hotel accommodation of an equal or higher standard. If we source a more expensive alternative, we reserve the right to re-quote based on the higher rates.
- Prices are not valid during Trade Fair periods.
- Rates are valid for Indian Passport holders only.
- International Check in time is 1400 hours / Check out time is 1100 hours, early check in and checkout is subject to availability and cannot be guaranteed.
- Transfers wherever included are without night surcharges.
- No refunds either in part or in full will be made for any unutilized service.
- All the sightseeing tours and excursions are organized by local companies. The timings and days of operation are subject to alteration. Changes if any will be intimated at the time of booking.
- Sightseeing's tours are strictly based on whether conditions and also local service providers have rights to cancel the sightseeing tours without prior notice.
- While Ayush Tours & Tarvels takes extreme care to ensure all your sightseeing and excursions are not on holidays / closed dates but due to the itinerary / sudden changes it sometimes becomes unavoidable. Ayush Tours & Travels will make every possible attempt to arrange for alternate sightseeing and excursions on such days. However, no refund will be provided as such events are beyond our control
- Rates subject to change without prior notice and also for clients travelling during weekends.
- Offer if any can be withdrawn at any point without prior notice.
- Bookings once confirmed are subject to cancellation charges which shall be advised at that time. • Services of Tour Manager are not included in this package.
- Ayush Tours & Travels is not responsible for any change in the price due to factors not in the control of the organization.
- As a practice all international hotels charge a security deposit via credit card or cash, at the time of checkin for each room. The amount will vary according to the hotel and is refunded back to the clients upon check-out. Debit cards should not be offered as it will be charged immediately and refunded only after 2-3 weeks. If any additional services or mini bar or any other service is utilized at the hotel, the hotel reserves the right to charge the same on this security deposit provided by the client. Ayush Tours & Travels would not be responsible for these transactions and these are solely between the hotels and the clients