



Itinerary Details

DAY 01: Arrive Zurich - Lucerne (1 hour)-

Board a train to Lucerne post arrival in the Zurich Airport. After arrival in Lucerne, check-in to your hotel, freshen up and take a little rest. As the rest of the day is free to be spent at leisure, you may use the remaining day exploring the city on the road. Later, return for an overnight stay in your hotel.

DAY 02: Lucerne: Mt Titlis-

In the morning, after breakfast, enjoy an excursion to Mt Titlis and take pleasure in a magnificent ride on the first ever revolving 'RO TAIR' gondola of the world. This ride offers 360° panoramic view of the Alps. Thereafter, return to your hotel in Lucerne for an overnight stay.

DAY 03: Lucerne - St Moritz (4 hours 25 minutes)-

Post breakfast, board a train to St Moritz from Lucerne. After arrival, check-in to your hotel, freshen up and take a little rest. The remaining day is free to be spent at leisure. You may explore the city on the road. Later, return to your hotel for an overnight stay.

DAY 04: St Moritz - Zermatt (8 hours)-

In the morning, post breakfast, board the scenic train to Zermatt from St Moritz. On reaching, get transferred and check-in to your hotel, freshen up and take a little rest. You may use the remaining hours of the day in exploring the city on the road. Return to your hotel for an overnight stay.

DAY 05: Zermatt: Glacier 3000 excursion-

Get ready for an excursion to the Alps of Glacier 3000 after breakfast in the hotel. Take pleasure in witnessing the popular alpine peaks namely Mont Blanc, Mt Jungfrau, and Matterhorn. Thereafter, return to your hotel in Zermatt for an overnight stay.

DAY 06: Zermatt - Montreux (2 hours 40 minutes): Chillon Castle-

In the morning, post breakfast board a train to Montreux from Zermatt. Arrive and check-in to your hotel, freshen up and take a little rest. Later in the afternoon, visit



the Chillon Castle. This monument is regarded as one of the oldest and most-visited historical monument in Switzerland. Thereafter, return to your hotel for an overnight stay.

DAY 07: Montreux-

This day is free to be spent at leisure. You may visit the nearby cities namely Bern and Lausanne on your own, after enjoying breakfast in the hotel. These cities are worth visiting due to various heritage sites that are regarded of national significance. Later, return to your hotel for an overnight stay.

DAY 08: Montreux - Geneva (1 hour): Geneva City Tour-

In the morning, post breakfast, board the train to Geneva from Montreux. After arrival, check in to your hotel, freshen up and take a little rest. You may spend the remaining day at leisure. Alternatively, you may take pleasure in the Geneva City Tour. Thereafter, reach your hotel in Geneva for an overnight stay.

DAY 09: Depart Geneva-

Post breakfast, check out from the hotel and reach Geneva Airport on your own, to board a flight for your onward journey.

Our Scope of Services:

We are holiday organizers only. We inspect and select the services to be provided to you. However, we do not own, operate or control any airline, shipping company, coach or coach company, hotel, transport, restaurant, kitchen caravan or any other facility or provider etc. that is engaged to provide you services during the course of your tour. Therefore, please carefully note that:

- you will need to adhere to the conditions, rules and regulations of each service provider. For instance, you will need to check the baggage rules of the airline, you will need to check the hotel rules to check what the mealtimes are, at which you should make yourself available. The company is not responsible / liable for the consequences if you breach such rules and regulations.
- If you cause any injury or damage affecting the service provider, then you may be liable to the service provider and if the service provider recovers any monies from us for such injury or damages, we shall separately charge you for the same.
- We cannot be held responsible / liable for any delay, deficiency, injury, death, loss or damage etc. occasioned due to act or default of such service providers, their employees or agents.

Payment Policy:



- Reservation amount has to be paid upfront for us to start confirming your package.
- Full flight amount (if flights included) and any non-refundable hotel amount has to be paid within 3 days of booking.
- Balance payment (if any) needs to be completed 21 days prior to travel.
- For travel in less than 21 days from booking, complete payment must be received within 24 hours of booking.
- You can pay using credit cards, debit cards, net banking, PayPal, NEFT, IMPS, RTGS, SWIFT or deposit cash Rs 1,99,000/- in adherence to Income Tax ACT.
- We charge non-refundable **financing fees for overdue amounts**:
 - Financing charges: 1% per day of pending amount, compounding per day
 - Processing charges for financing: 5% per week of pending amount or INR 10,000 per week, whichever is lower; from 2nd week.
- We reserve the right to cancel your trip without notice after due date. Any cancellation costs will be borne by you.
- If the above-mentioned payment terms are not followed Ayush Tours & Travels will not be held responsible for any change made in the package itinerary due to non-availability of flights, Hotels, Ferry etc.
- There might be an increase in total package cost offered at the time of bookings in case the payments are not received by Ayush Tours & Travels as per the terms mentioned and the extra cost need to be borne by the guest.

Airline Cancellation Policy:

- Cancellation will be as per the airlines cancellation policy
- Refund will be done within 30 Working days post deduction of cancellation charges by airlines (as per airline cancellation policy) and service charge of 25% on total value by Ayush Tours & Travels.

Hotel Cancellation Policy:

- Date of booking to 31 days before travel the cancellation charges will be 25% of the tour cost
- 30 to 16 days before travel - cancellation charges will be 50% of the tour cost
- 15 to 8 days before travel - cancellation charges will be 75% of the tour cost
- 0 to 7 days before travel - cancellation charges will be 100% of the tour cost. No refund shall be given
- **Please Note:** Cancellation policy is subject to change. It depends on the hotel policy.
- In peak season (example: long weekends, festival season, summer vacation etc.) most of the hotels charge 100% cancellation.
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Useful Tips before Booking:

- If your flights involve a combination of different airlines, you may have to collect your luggage on arrival at the connecting hub and register it again while checking in for the return journey to your origin.
- For queries regarding cancellations and refunds, please refer to our Cancellation Policy.
- Disputes, if any, shall be subject to the exclusive jurisdiction of the courts in Jaipur.



- We reserve the right to issue a full refund in case we believe that we are unable to fulfil the services for any technical reasons.

Terms And Conditions:

- All rates are valid on departure dates mentioned. Ayush Tours & Travels reserves the right to change departure dates given the airline seat availability changes.
- The rates are valid for minimum 02 adults travelling together at all times. A Single room booking can be processed if accompanied with another Single room booking and/or a Twin room booking.
- The Foreign Exchange rate is volatile / dynamic and the same may fluctuate at the time of final payment
- As per RBI guidelines, the Foreign exchange component of your tour towards your land portion can only be processed 120 days prior to your travel.
- The rates are not valid on block out dates.
- Surcharges as and when applicable will be advised and passengers would be requested to pay the same
- Surcharges could be over and above the total package price quoted to the passengers at the time of booking.
- Some flights depart from India on a previous date and arrive at the destination the next day of departure and likewise for the return flight to India.
- Guests are requested to check with sales staff before booking their onwards/ connecting flights.
- The rates are subject to availability of hotel accommodation and sightseeing tours at the time of booking. We reserve the right to use an alternate hotel accommodation of an equal or higher standard. If we source a more expensive alternative, we reserve the right to re-quote based on the higher rates.
- Prices are not valid during Trade Fair periods.
- Rates are valid for Indian Passport holders only.
- International Check in time is 1400 hours / Check out time is 1100 hours, early check in and checkout is subject to availability and cannot be guaranteed.
- Transfers wherever included are without night surcharges.
- No refunds either in part or in full will be made for any unutilized service.
- All the sightseeing tours and excursions are organized by local companies. The timings and days of operation are subject to alteration. Changes if any will be intimated at the time of booking.
- Sightseeing's tours are strictly based on whether conditions and also local service providers have rights to cancel the sightseeing tours without prior notice.
- While Ayush Tours & Tarvels takes extreme care to ensure all your sightseeing and excursions are not on holidays / closed dates but due to the itinerary / sudden changes it sometimes becomes unavoidable. Ayush Tours & Travels will make every possible attempt to arrange for alternate sightseeing and excursions on such days. However, no refund will be provided as such events are beyond our control
- Rates subject to change without prior notice and also for clients travelling during weekends.
- Offer if any can be withdrawn at any point without prior notice.
- Bookings once confirmed are subject to cancellation charges which shall be advised at that time. • Services of Tour Manager are not included in this package.
- Ayush Tours & Travels is not responsible for any change in the price due to factors not in the control of the organization.
- As a practice all international hotels charge a security deposit via credit card or cash, at the time of checkin for each room. The amount will vary according to the hotel and is refunded back to the clients upon check-out. Debit cards should not be offered as it will be charged immediately and refunded only after 2-3 weeks. If any additional services or mini bar or any other service is utilized at the hotel, the hotel reserves the right to charge the same on this security



deposit provided by the client. Ayush Tours & Travels would not be responsible for these transactions and these are solely between the hotels and the clients